



Net Nanny Q&A

Question: My children know more about the computer than I do, can't they just remove it without me knowing?

Net Nanny is very easy to install and setup, during this process you will choose a top secret password. Without this password Net Nanny is impossible to uninstall or disable. Keep the password from your kids and they will never be able to turn it off.

Question: Can Net Nanny stop my kids from playing video games?

Net Nanny is proud to partner with the ESRB, becoming the first desktop parental control software to set age-based video gaming restrictions. Using the ESRB rating system, Net Nanny gives you the control to shut off games completely or to only allow access to age appropriate video games.

Question: How do I keep my teenager from staying up all night surfing the Internet?

Net Nanny gives you amazing time management controls. You have unlimited flexibility to control when your children can be online. Net Nanny also gives you daily quotas that allow you to limit the total time spent online. You can even combine the two, for example if you only want to allow your children one hour per night between 6 and 10 PM you can do it with Net Nanny.

Question: I want my children to have access to social networks, but I just want to make sure they aren't doing things they shouldn't?

Net Nanny is the first Internet filter that allows you to monitor social networking activity on sites like Facebook without totally shutting it down. Through our Social Network dashboard you can see their entire Facebook profile, what pictures they are posting online and who their friends are.

Question: Do I have to constantly download lists of bad websites and update the software?

Unlike other web filters, Net Nanny doesn't depend on "Black Lists" of bad websites in order to filter. We have developed the most advanced filtering engine in the industry which uses dynamic contextual analysis. That is just a fancy way of saying that even if a website is brand new we can look at the contents of the website and determine if it is okay or not based on your custom settings. If you ever do need a software update Net Nanny updates itself automatically on the Internet. You never need to install an upgrade yourself and you will always have the most current version available. As the Internet changes, Net Nanny changes with it.

Question: How will I know what my kids have tried to look at?

Already recognized as best in class, Net Nanny's Internet safety reports provide parents with a first class presentation of your child's Internet activity. As a parent you will know what sites your children have visited, and what sites they have attempted to visit. You will also be able to see full

text of the actual Instant Message conversations. Net Nanny empowers parents to monitor and or block children's access to unwanted areas of the Internet. Online Predators don't have a chance against families armed with Net Nanny.

Question: What about Instant Messaging Software?

Net Nanny puts you in total control of your computer. Not only can you decide whether or not your children can use instant messaging programs, but you can decide when they use it with Net Nanny's time management features. Net Nanny's Internet safety instant message monitoring feature examines the content of instant messages (IM) and alerts parents via e-mail to potential online predatory behavior, cyber-bullying and other inappropriate contacts and comments made through popular IM programs.

Question: Can they still use search engines like Google, Bing and Yahoo?

With Net Nanny you have total control of your computer. You decide where your children go online. Net Nanny is completely integrated with "Safe Search" options found in popular search engines such as Google, Bing, Yahoo, Dogpile, AltaVista, Lycos, AllTheWeb, and MSN. This means your children won't even see links to blocked sites. This new Internet safety feature enables better protection against pornographic images when doing image or video searches. If a child attempts to turn off the safe search capability from the search engine, Net Nanny will turn it back on in real-time as the search is occurring. The only way to bypass the safe search is with your unique administrator password, which only you as the parent know. Believe it or not, Net Nanny even blocks content and searches in multiple languages to provide even more Internet safety for your family.

Question: Can Net Nanny help me monitor my child on Facebook?

The Net Nanny feature set can also help you keep your child safe on Facebook! When your child enters Facebook Net Nanny lets them know that their Facebook profile will be monitored. This is a little reminder for them make correct decisions when using social networks. As your child uploads new pictures to their profile you are given access to view the pictures they have just posted. Even when your child adds a new friend on Facebook you are given access to view thumbnails of this new friend. This enables you to monitor who is contacting your child and gives you the opportunity to talk with them about their Internet friends.