

Office Hours:

Monday - Friday
8:00 am - 5:00 pm

After hours answering
service also available.

256-7471
351-1460
548-3200
597-3333
764-7600

www.diversicom.net

Internet Help Desk:

Monday - Friday
8:00 am - 9:00 pm

Saturday
10:00 am - 5:00 pm

Help Desk:

256-8324
351-8324
597-8324
764-8324

Tech Team:

256-9944
351-9944
597-9944
764-9944



Dear Valued Customer:

As you were previously notified, Diversicom was acquired by Arvig Communication Systems in December 2010, and has been operating as part of the Arvig Communication Systems family of companies since the acquisition.

I want to take a moment to thank you for your continued support of Diversicom and announce that we are making a change to the name of our company.

Effective January 1, 2012, Diversicom will be known simply as Arvig.

This change is a result of Arvig Communication Systems changing its name also to Arvig. Over the years, customers have referred to us in a variety of ways including Arvig Communication Systems, ACS, and Arvig Communications, among others. We have decided to simplify our name to eliminate confusion and clarify our name and image to all of our customers.

Despite the name change, there has been no change in ownership or management and we will continue to provide the same quality products and services you have come to expect from Diversicom. The offices and dedicated employees in Melrose and Sauk Centre will continue to serve you locally.

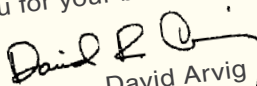
Your account will not be affected in any way other than references to Arvig instead of Diversicom. You will continue to receive access to our wide array of communication products including high-speed Internet, digital television, and telephone to help keep you connected to your family, friends... and the world.

You will also notice our updated logo to reflect the name change (top right of this letter). Updates to the logo and corresponding materials will take effect beginning January 2012 and throughout the course of the year.

Our service areas and contact information remain the same. For any inquiries, please feel free to contact us.

We appreciate having you as one of our valued customers.

Thank you for your business,


David Arvig
Chief Operating Officer

Save time with Faster Internet



Fast Perfect for email & general Internet use.

Faster Double the speed makes uploading/downloading photos, music and shopping a breeze.

Fastest Enjoy streaming movies and playing games with a connection that moves as fast as you do.

Based on service area, some restrictions apply.
Free installation requires a twelve-month agreement.

Call, click or visit Diversicom
for high-speed Internet today!

Free installation is available.

FREE Internet Classes

Eden Valley High School
Computer Lab Room 127
7:00 - 9:00 p.m.
• December 12, 2011
• December 13, 2011

Melrose Area High School
Computer Lab Room 105
7:00 - 9:00 p.m.
• December 19, 2011
• December 20, 2011

Call us to register at least one week prior to class.

**Santa's
Taking Calls
Live on DTV!
CHANNEL 20**

Once again Santa Claus has set aside time in his very busy schedule to do a quick tour of the country and find out what boys and girls want for Christmas. Santa will be at Diversicom Monday, December 12th and again on Monday, December 19th between 6:00 and 7:00 p.m. to take live phone calls on the air.

Boys and girls can call into the studio and give their first name to the helper answering the phone then talk directly to Santa. Parents will want to be sure to mark their calendars and call any of these numbers: 351-7288, 256-7444, 597-7444, 764-7444.



**Call 511 or visit
www.511mn.org**

511 is a free service that helps travelers access information regarding weather-related road conditions, construction and congestion, via the web or by phone.