

Office Hours:

Monday - Friday
8:00 am - 5:00 pm

After hours answering service also available.

256-7471

Burtrum
Greenwald
Grey Eagle
Meire Grove
Melrose
New Munich
Spring Hill

351-1460

Sauk Centre

548-3200

Farming
St. Martin

597-3333

Richmond
Roscoe

764-7600

Eden Valley
Kimball
Kingston
Manannah
Marty
St. Nicholas
Watkins

www.diversicom.net

Internet Help Desk:

Monday - Friday
8:00 am - 9:00 pm

Saturday
10:00 am - 5:00 pm

Phone

256-8324
597-8324
351-8324
764-8324



Diversicom & Wisper Service Vehicles

Your Diversicom technicians are hard at work servicing many additional homes this winter due to our fiber build-out in Melrose. To meet the needs of all customers, we are utilizing the services of our Wisper technicians so you may see a Wisper branded vehicle pull up to your home. Wisper is a high speed internet service Diversicom offers in markets west of Sauk Centre. We look forward to continuing to offer timely response to all our customers' needs utilizing our entire technical team!

SCTV Channel 19 is Changing its Name

To broaden our scope and help all of the communities we serve realize the benefits of SCTV, we are changing our name! SCTV will soon become Diversicom TV, or DTV for short. We'll still be located on the easy to find Channel 19 you are used to, and we'll still feature all the great programming you can't find anywhere else with an emphasis on schools and communities.

You'll notice the change starting later in February, but we wanted you to be the first to know. You can still find us on the Web at sctv19.com, but we'll be making it easier for you to find programming information along with all Diversicom service information at www.diversicom.net going forward.

Directory Assistance

When looking for a local phone number, please refer to your local telephone directory provided by Diversicom. If you are in need of a new number not printed in the directory, call our office by dialing 611 and our friendly operators will assist you.

To find a number outside of our serving area, you may call directory assistance by dialing 411. Please be aware there is a charge of \$1.25 to request a listing using 411 services.



FREE INTERNET CLASSES

Eden Valley High School
Computer Lab Room 127
7:00 - 9:00 p.m.

- February 8, 2010
- February 9, 2010

Melrose Area High School
Computer Lab Room 105
7:00 - 9:00 p.m.

- February 22, 2010
- February 23, 2010

NFL CHANNEL UPDATE

The NFL Network, complete with the Thursday night games, was added to our Premier and Digital Choice Video Packages in December, on channel 122.

For customers in the Melrose exchanges, the network will no longer be available on channel 70 as of March 1st. To upgrade to the Premier Video please call our office.



Three Great Reasons to Get Diversicom High Speed

1. The incredible support from our own team of helpdesk professionals. You will love this team's ability to solve most any Internet or computer problem imaginable, and the friendly way in which they do it.
2. Your pocketbook! By adding Diversicom High Speed Internet to the service you already have, you likely will benefit from our Bundle pricing. Customers can save more than \$50 in some cases!
3. Included Spam filtering on all your Diversicom email. We ensure your incoming email is checked for viruses, worms and spam-oriented email before it ever gets to your Diversicom inbox—at no extra charge to you!

Congratulations to our FRED \$8,000 Grant Winner!

Eden Valley-Watkins High School received an \$8,028 technology grant to be used for the purchase of new technology in its schools such as smart boards. The grant, written by High School Principal Bruce Kiehn and sponsored by Diversicom, is available through the Foundation for Rural Education and Development (FRED) which is part of OPASTCO, the national trade association that represents independently owned telephone companies. Only schools in communities served by OPASTCO members, such as Diversicom, are eligible for the grant monies.

The grant program, now in its eighth year, awards funds to public schools that are working to increase the use of technology to enhance the learning experience. Of the more than 60 applications submitted, 8 schools were selected to receive funding. The technology grants ranged from \$3,572 to \$9,942. More than half a million dollars in funding was requested. FRED awarded \$50,000 in grants to rural public schools across the United States this year.

Diversicom's New Look!

It's a new year and a new look for Diversicom! We've updated our logo, the newsletter and our brochures. We also invite you to stop in and check out the fresh new look in our Melrose and Sauk Centre offices. To complete our facelift, we are remodeling our websites to make it easier to find us and browse our services. Soon you will see all the changes at www.diversicom.net where you'll find all of our services in one place.

refer a FRIEND and get a **\$25** credit.

diversicom

My name is: _____

My phone number is: _____

I was referred by: _____

My friend's phone number is: _____

* Some restrictions may apply, please contact our office for details. Coupon also available online at www.diversicom.net.
Limit of 3 credits per year per customer. Credit applies after a minimum of 60 days service from friend.

Refer a friend for High Speed Internet service and/or Cable TV / Digital TV service with Diversicom, and we'll apply a \$25.00 credit to your account.

Just have your friend return this coupon when they sign up for service and the credit will be applied.

Office Use Only

Acct # _____ SO # _____
EMP # _____ Due Date ____/____/____
Date Comp ____/____/____