

Office Hours:

Monday - Friday
8:00 am - 5:00 pm

After hours answering
service also available.

256-7471
351-1460
548-3200
597-3333
764-7600

www.diversicom.net

Internet Help Desk:

Monday - Friday
8:00 am - 9:00 pm

Saturday
10:00 am - 5:00 pm

Help Desk:

256-8324
351-8324
597-8324
764-8324

Redneck Techs:

256-9944
351-9944
597-9944
764-9944

Recycle Week:

January 10-14

Thank You Carol & Ben

All of the employees at Diversicom would like to acknowledge and thank Carol Bertram and Ben Johnson for their many years of service to Diversicom customers! We wish you the best in your retirement and treasure our friendships formed over the years.

A Package Designed to Protect Your New Computer

The Redneck Techs are offering a computer protection package for all of you who received new computers this holiday season. Protect your information and expensive equipment with this money-saving maintenance program.

- **Data Recovery Disks:** We create Recovery Media for your operating system. Recovery disks used to come with new computers, but now if you experience a crash you have to contact the manufacturer. Plan ahead, let us make you disks to have on hand.
- **Anti-virus software:** We install top-of-the-line AVG anti-virus software. Keep the latest worms and Trojans away before you start surfing the World Wide Web.
- **Update installation:** Many computers purchased off the shelf do not have important software updates installed. We will do the updating so your software performs at its best from the get-go.

Call today to schedule your computer protection package installation!

Deadlines Approaching!

Visit www.diversicom.net for more info.

Teacher of the Year

Nominations are due by January 14, 2011.

Annual Directory Photo Contest

Submit digital photos to photos@diversicom.net by February 7, 2011 and you may win \$100!

Scholarship Opportunity

All FRED applications must be returned to Diversicom by January 31, 2011.



Recycle Week

January 10 - 14
Go Green!

We will once again offer free computer recycling January 10-14. Just bring your no-longer-working equipment in and we'll dispose of it properly at no cost to you. And, you'll get a coupon for \$25 off your next computer purchase from Diversicom! Monitor recycling is also available for a small fee. For personal PCs only, not intended for large business use.

FREE INTERNET CLASSES

Eden Valley High School

Computer Lab Room 127

7:00 - 9:00 p.m.

- January 10, 2011
- January 11, 2011

Melrose Area High School

Computer Lab Room 105

7:00 - 9:00 p.m.

- January 25, 2011
- January 26, 2011

Call us to register at least one week prior to class.

FREE INSTALL CONTINUES!

Our December promotion was hot, hot, hot! We are extending our free installation in high speed internet or Bundles through January. As a customer, this means you can add a service that puts you into a bundle if available in your area, and we'll waive the installation fee. Bundles definitely save you money and we'd be happy to walk you through just how much you can save. Call us today!

We Gladly Accept:



Weather-Related Road Info

Information 511 Provides:

- Weather-related road conditions
- Traffic incidents
- Road conditions
- Current construction and construction by month
- Public transit in Minnesota
- Commercial vehicle permits and restrictions
- Traffic cameras

511 helps travelers access information regarding weather-related road conditions, construction and congestion, for free via the web or by phone.

Dial 511 OR
visit www.511mn.org



Holiday Mini-Dazzle Parade Winners!



Diversicom's entry in the Melrose Holiday Parade captured second prize Thanksgiving weekend. Many thanks to our employees and especially retired co-worker Ted Westendorf, for applying their many talents to create our Toy Story themed float.

Directory Listing Changes

Each telephone customer is given one free directory listing. Additional directory listings are available for a small monthly fee. If you would like to make any changes or corrections to your listing, you can do so during the month of January, FREE! Just complete and return the form below and we'll make the change for you. We encourage both spouses to be listed on your account for billing and in the directory.

Directory Choices

Diversicom wants our directory to be welcomed in your home. Currently the 2011 version is in production. If you want to opt-out from receiving your copy, please email us at cust-service@diversicom.net.

TELEPHONE DIRECTORY CHANGES FORM

Name: _____ 911 Address: _____

City: _____ State: _____ Zip: _____ Phone Number: _____

Present Listing: _____

New Listing: _____

Authorized Account Signature: _____

By signing this form, you are indicating that you understand that the names listed above will have permission to access CPNI information on your account. Based on change requested, certain restrictions may apply. Offer expires January 31, 2011.

Please remit form to Diversicom.
PO Box 100 • Melrose, MN 56352
or drop off at one of our offices.