

Office Hours:

Monday - Friday
8:00 am - 5:00 pm

After hours answering
service also available.

256-7471

Burtrum
Greenwald
Grey Eagle
Meire Grove
Melrose
New Munich
Spring Hill

351-1460

Sauk Centre

548-3200

Farming
St. Martin

597-3333

Richmond
Roscoe

764-7600

Eden Valley
Kimball
Kingston
Manannah
Marty
St. Nicholas
Watkins

www.diversicom.net

Internet Help Desk:

Monday - Friday
8:00 am - 9:00 pm

Saturday
10:00 am - 5:00 pm

Phone

256-8324
597-8324
351-8324
764-8324

March Madness – Are You Ready?

Whether you watch the NCAA Men's Tournament on TV or prefer streaming live coverage over the Internet, be sure to call Diversicom to get the television package or high speed Internet service you need in time for the Big Dance!

Selection Sunday™ March 14
Opening Round March 16
Round 1 March 18-19
Round 2 March 20-21
NCAA Sweet 16® March 25-26
Elite Eight® March 27-28
Final Four® April 3
National Championship April 5



New Bundles with Higher Speeds!

If you've been waiting to get into a Diversicom Bundle, now is the right time! We've increased the Internet speeds and kept prices the same so your monthly budget isn't affected. Websites are using more graphics and functionality making it necessary to have the right speed connection to ensure your experience is a good one. In addition, downloading larger files, music, graphics and video requires faster speeds. Did you know most of our Bundles also include Long Distance? Call today and talk to our experts, we'll get you set up in a money-saving Bundle that meets your needs!

*Some restrictions may apply, call for details.



Digital TV Now Available in Richmond!

Richmond customers can now add digital TV to your Diversicom services and take advantage of huge money-saving Bundles!

*Richmond city limits only. Call for details and a list of services in your area.



FREE INTERNET CLASSES

Eden Valley High School

Computer Lab Room 127

7:00 - 9:00 p.m.

- March 8, 2010
- March 9, 2010

Melrose Area High School

Computer Lab Room 105

7:00 - 9:00 p.m.

- March 22, 2010
- March 23, 2010

DIVERSICOM & WISPER SERVICE VEHICLES

Your Diversicom technicians are hard at work servicing many additional homes this winter due to our fiber build-out in Melrose.

To meet the needs of all customers, we are utilizing the services of our Wisper technicians so you may see a Wisper branded vehicle pull up to your home. Wisper is a high speed internet service Diversicom offers in markets west of Sauk Centre. We look forward to continuing to offer timely response to all our customers' needs utilizing our entire technical team!



If you can take a computer apart, replace a broken power supply, remove viruses, update security, and smile while you're doing it... You might be a Redneck Tech

If, however, you aren't comfortable trying to repair your own computer problems, call the Diversicom Redneck Techs! Our computer repair professionals are proud to be local to our rural area, with technical expertise and hometown friendliness that make your experience a pleasant one. We can fix just about anything! Call today and we'll schedule a time to get your technical needs resolved.

256.8324 • 351.8324 • 597.8324 • 764.8324

Affordable Long Distance

We know that every minute counts!

That's why with Diversicom Long Distance service, you will enjoy:

- No monthly or hidden fees
- Volume discounting
- One monthly bill for all your communication services
- No fee to switch to Diversicom Long Distance
- Same rate every day, all day, anywhere in the US (except Hawaii and Alaska)
- Billed in 6 second increments after a 30 second minimum

Call or stop in today and we'll find the best long distance solution for you!

No Stamps, No Envelopes, No Problem

Still writing checks and using stamps to make your Diversicom payment? Sign up for Autopay and have your bill payment automatically deducted from your bank account or charged to your credit card. You can download the form in the Bill Explanation section of our website or give us a call and we'll mail you one.



Get Watched on DTV-19!

We've changed our name from SCTV to DTV-19 and invite you to come check us out! We're updating local programming and welcome your ideas. Don't miss new episodes of "Tech Time" where we address your technical questions and provide easy to understand tips and suggestions. Tune in to Channel 19, only at Diversicom!

Incorrect DA Calls

If you receive an incorrect number from Directory Assistance (DA), you are entitled to a credit for the DA charge. You must use the same dialing pattern to request credit that you used to make the call. For example, if you dialed 320-555-1212 for DA, you need to dial 320-555-1212 again to request the credit. This will ensure that the proper provider issues the credit. You will need to inform the provider what listing was incorrect so that a correction can be made. A credit equal to the incorrect charge will appear on your bill.